LOYOLA COLLEGE (AUTONOMOUS) CHENNAI - 600 034



M.Com. DEGREE EXAMINATION – **COMMERCE**

FOURTH SEMESTER - APRIL 2025



CO 4803 - HUMAN RESOURCES MANAGEMENT

Date: 25-04-2025	Dept. No.	Max. : 100 Marks
Time: 01:00 PM - 04:00 PM		

SECTION A

Answer ANY FOUR of the following.

 $(4 \times 10 = 40 \text{ Marks})$

- 1. Define Human Resource Management (HRM) and explain its objectives and functions.
- 2. Discuss the scope and importance of HRM in the Indian context.
- 3. What are the challenges faced by HRM managers in modern organizations?
- 4. Explain the process of job analysis and its significance in HRM.
- 5. Describe the sources of recruitment and the factors affecting recruitment decisions.
- 6. Differentiate between career planning and succession planning.
- 7. What are the types of training programs? Discuss the steps involved in designing a training program.
- 8. Explain the limitations of performance appraisal systems.

SECTION B

Answer ANY THREE of the following.

 $(3 \times 20 = 60 \text{ Marks})$

- 9. Discuss the evolution of HRM and the impact of computer applications in modern HR practices.
- 10. Explain the recruitment and selection process in detail. How does international staffing differ from domestic staffing?
- 11. Analyse the various methods of performance appraisal and their suitability in different organizational contexts.
- 12. Discuss the components of compensation management, including wage administration, incentives, and fringe benefits.
- 13. Explain the causes of industrial disputes and the legal framework for their settlement.
- 14. Evaluate the role of HRM in maintaining industrial relations and handling employee grievances.

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